

HOLIDAY BOOKING TERMS AND CONDITIONS

1. The price of a Smiths' Coach holiday/tour is per person and includes:- All travel and excursions shown in the itinerary, Hotel accommodation, Breakfast and Evening dinner, VAT at current rate, Financial Failure Insurance.
2. Admission charges – Sightseeing is optional. Therefore, all fares are exclusive of entrance fees to places of interest, unless otherwise stated.
3. Luggage – Please limit your luggage to one medium sized suitcase per person
4. Smokers – All of our coaches are NON SMOKING. However, there are frequent stops on any journey, for the comfort of our passengers.
5. Seat numbers – At the time of booking you will be allocated seat numbers. The earlier you book, the closer you will be to the front of the coach. You occupy these seats for the whole of this holiday.
6. Conditions of carriage – G A Smiths Coaches Ltd accepts the responsibility for those arrangement for your holiday which are wholly within our control. However, we do not have direct control over the provision of such services by the suppliers and so cannot accept liability for any loss arising from their actions or omissions.
7. GDPR – In order to process your application, we have to collect and keep securely data about you, e.g. your name(s), address, email, phone number or payment details. We take full responsibility for ensuring that proper measures are in place to protect your information. We pass limited information onto relevant suppliers of your travel arrangements such as hotels, insurers etc, or as required by law. We will never pass your details onto a third party.

CANCELLATION CHARGES

In the event of cancellation the following charges will be incurred:

- Holiday cancelled –
- prior to 42 days before departure date – deposit only
 - 28 to 42 days before departure date 30% of holiday cost
 - 14 to 27 days before departure date 45% of holiday cost
 - 7 to 13 days before departure date 60% of holiday cost
 - 1 to 6 days before departure date 100% of holiday cost